

BOOST PROGRAM SOP

Dear SUPPER Chef,

In this SOP, we will help you have this top of mind, as we understand you have received a lot of information during the SUPPER training, which might have been some time ago. You can always use this SOP to refresh your memory. Additionally, if you need to teach a co-worker how to use the boost programs, this will serve as a useful guide. We will explain when and how to use the boost programs and in which situations they are applicable.

TIP: Read the whole SOP before using the boost program!

What is a boost program?

- The boost program is designed to boost the SUPPER-dish for 10, 20 or 30 seconds at full power.

When do i use the boost program?

Use the boost program in the following situations:

- When the package comes out of the microwave, and you feel cold spots on the bottom with your flat hand.
- When you measure the core temperature and is not ideal (haccp), use the boost program 01 or 02.
- When you are busy, and the dish has slightly cooled down (WARNING: When using the boost programs, always keep the food in the package and keep the lid on!).

Where can I find the boost program on the microwave?

- Boost Program nr 01 = 10 sec 100% power
- Boost Program nr 02 = 20 sec 100% power
- Boost Program nr 03 = 30 sec 100% power

Step by step using the boost program:

1. Do you feel a cold spot? Keep the lid on!
2. Put the package back in and run the boost program that is recommended on the instruction card.
3. Feel the package again. Still have doubts? Put it back and run the recommended boost program again.
4. In 99% of all cases the dish is good to go now.
5. Still having doubts? Measure the temperature of the dish, weigh the package, take photos, and send all this information via WhatsApp to your SUPPER success manager via WhatsApp: +31(0)202117181.